Intercare Accreditation Update

Intercare is a participant in Accreditation Canada's Qmentum accreditation program. As part of the Qmentum accreditation program, Intercare recently underwent a rigorous evaluation process that included:

- 1. Completion of a comprehensive self-assessment process by Intercare; and
- 2. An in-depth evaluation and assessment conducted by external peer surveyors from Accreditation Canada.

The five (5) day assessment and evaluation process took place between April 18 - 22, 2022 during which time Intercare's performance, including leadership, services and clinical programs, was evaluated against a set of national standards of excellence in the provision of quality health care services and commitment to safety.

Following its accreditation survey process, Intercare was once again awarded the following four (4) year accreditation decision by Accreditation Canada:

"Accredited with Exemplary Standing"

This achievement represents Intercare's third (3rd) successive "Accredited with Exemplary Standing" award decision received from Accreditation Canada since 2013 and with it, Intercare continues to proudly meet and exceed the requirements of Accreditation Canada's Qmentum accreditation program, including demonstrated excellence in quality improvement and safety.

The "Accredited with Exemplary Standing" award decision extends for a four (4) year period and represents the highest level of performance awarded by Accreditation Canada. Intercare's next Accreditation assessment and evaluation process will be due to take place in the year 2026.

We would like to acknowledge and thank all of our residents, patients, family members, employees, volunteers, physicians and community for their support during the accreditation process.

