



Whenever necessary or requested, the Care Centre's Social Worker can provide help and support to residents and/or their families with:

- ♥ Understanding **placement** and **admission processes** in Long Term Care (LTC).
- ♥ Coping with adjustments associated with **living in a LTC facility**.
- ♥ Facilitating conversations and resolution of **issues/concerns** between resident, family, staff, facility and/or other **communication barriers**, as may be appropriate.
- ♥ Coping with losses associated with **aging** and **disease processes** (e.g. dementia).
- ♥ Coping with the **dying process**, **preparing for approaching death** and **death**.
- ♥ Applying for **pensions** and **benefits**.
- ♥ Assisting with or making referrals for appropriate **financial assistance** (i.e. AISH, CPP, OAS, GIS, ASB, Income Support, Hardship Funding).
- ♥ Facilitating conversations about **Involuntary Separation of Income** and/or **Informal Trusteeship**
- ♥ Undertakings to **administer benefits** under the *Alberta Seniors Act; Old Age Security Act*; and/or the Canada Pension Plan
- ♥ Facilitating referrals **Personal Directive (PD)**, **Enduring Power of Attorney (EPA)**, **Guardianship** and/or **Trusteeship**.
- ♥ Facilitating **Guardianship** and/or **Trusteeship applications**.
- ♥ Initiating referrals to the **Office of the Public Guardian (OPG)** and/or the **Office of the Public Trustee (OPT)** whenever applicable.
- ♥ Facilitating assistance with **financial problems**, including neglect and/or abuse.

Intercare employees are not permitted to be involved with or witness any personal, legal or contractual documents for residents including, but not limited to: Personal Directives (PDs), Enduring Power of Attorneys (EPAs) and Wills. It is the sole responsibility of the resident and/or guardian and/or responsible party to arrange legal counsel and public witnesses for the signing/witnessing of any legal documents.