

For Residents and Family Members

As you may be aware, Alberta Health is undertaking a Review of the facility-based continuing care system. This Review will identify opportunities for changing and improving facility-based continuing care (designated supportive living and long-term care) in Alberta in order to improve the lives of continuing care residents and their families and better support staff and operators. Further, the Review will consider how best to prevent and manage episodes of transmittable illnesses that affect residents such as influenzas, the annual flu season and pandemics.

Alberta Health contracted a third-party consultant, MNP, to undertake the Review and facilitate extensive engagement with a wide range of stakeholders, including residents and family members. As part of engagement, MNP has developed a survey for you to fill out to share your thoughts on the FBCC system. You can access it at <https://www.mnp.ca/en/consulting/facility-based-continuing-care-review-surveys>. The survey is expected to close January 29, 2021. If you require a hard copy survey, please contact MNP (see below for contact information) with your request and they can facilitate this for you.

In addition, MNP is seeking residents and family members interested in participating in virtual interviews regarding FBCC. The interview will be 30-60 minutes long and take place over a video platform such as Microsoft teams or equivalent or over the phone. If this is something you would be interested in participating in please contact MNP at FBCCReview_SurveySupport@mnp.ca

We understand that we are in unprecedented times with the COVID-19 pandemic, and that through the pandemic long-lasting issues have been brought to the forefront as well as concerns unique to this experience. As such, we want to ensure we capture your perspective on the pandemic, as well as your perspective on the facility-based continuing care system before the pandemic began. Please take this opportunity to share your thoughts on facility-based continuing care and contribute to improving it for those who live, and work, in these settings. If you have any questions or concerns about the Review or the planned engagement activities, please email FBCCReview@gov.ab.ca.