****

**Whenever necessary or requested, the Care Centre’s Social Worker can provide help and support to residents and/or their families with:**

* Understanding **placement** and **admission processes** in Long Term Care (LTC).
* Coping with adjustments associated with **living in a LTC facility**.
* **![C:\Users\AVaudry\AppData\Local\Microsoft\Windows\Temporary Internet Files\Content.IE5\ONERLZEJ\stock-vector-red-satin-glossy-ribbon-heart-over-white-116642080[1].jpg]()**Facilitating conversations and resolution of **issues/concerns** between resident, family, staff, facility and/or other **communication barriers**, as may be appropriate*.*
* Coping with losses associated with **aging** and **disease processes** (e.g. dementia).
* Coping with the **dying process, preparing for approaching death** and **death**.
* Applying for **pensions** and **benefits**.
* Assisting with or making referrals for appropriate **financial assistance** (i.e. AISH, CPP, OAS, GIS, ASB, Income Support, Hardship Funding).
* Facilitating conversations about **Involuntary Separation of Income** and/or **Informal Trusteeship**
* Undertakings to **administer benefits** under the *Alberta Seniors Act*; *Old Age Security Act*; and/or the Canada Pension Plan
* Facilitating referrals **Personal Directive** (PD), **Enduring Power of Attorney** (EPA), **Guardianship** and/or **Trusteeship**.
* Facilitating **Guardianship** and/or **Trusteeship applications**.
* Initiating referrals to the **Office of the Public Guardian** (OPG) and/or the **Office of the Public Trustee** (OPT) whenever applicable.
* Facilitating assistance with **financial problems**, including neglect and/or abuse.

**Intercare employees are** **not permitted to be involved with or witness** any personal, legal or contractual documents for residents including, but not limited to: Personal Directives (PDs), Enduring Power of Attorneys (EPAs) and Wills.

**It is the sole responsibility of the resident** and/or guardian and/or responsible party to arrange legal counsel and public witnesses for the signing/witnessing of any legal documents.

If you have any questions or require further assistance**,** please do not hesitate to contact the Care Centre’s **Social Worker** (Annabelle Lerida) by calling 403-252-0141 ext.311;

or via email at: alerida@intercarecorpgroup.com