



## Requirements for Pre-Booked Hospice Visits at a Non-COVID-19 Outbreak Care Home

### SOUTHWOOD HOSPICE

Updated: August 2020

1. **All visits must be discussed and prearranged** with the Southwood Hospice, twenty-four (24) hours in advance where possible.
2. **All visitors must access the hospice using the Hospice (Building B) Entrance.**
3. The hospice will accommodate a **maximum of three (3) visitors** at any given time (provided physical distancing can be maintained) **during the hours of 9:00am to 9:00pm.**
4. **Visitors will not be granted access between the hours of or 2:30pm – 3:30pm.**
5. Upon arrival at the site, **all visitors must first:**
  - a. Complete a health assessment questionnaire;
  - b. Successfully pass a temperature screening;
  - c. Complete a self risk assessment; and
  - d. Review and sign a Waiver and Release document.
6. **Do not visit if sick or feeling unwell!**
7. **Mask must be worn by visitors at all times**, as well as any other personal protective equipment (PPE) deemed to be required as directed by hospice staff.
8. **Hospice visitations may be cancelled or changed at any time and without notice** based on changes to visitation guidelines outlined by the Chief Medical Officer of Health (CMOH) during this COVID-19 global pandemic.

*~We apologize in advance for any inconvenience such change or cancellation may incur and thank you for your patience and understanding, while we continue to maneuver through this unprecedented time~*
9. **All scheduled hospice visits, visitation guidelines and access to the hospice will be reviewed if the Southwood Care Centre is declared to be in COVID-19 outbreak status on any unit – both long term care and hospice – by the Centre for Disease Control (CDC) and/or Alberta Health Services (AHS).**

We thank you in advance for your cooperation, support and understanding, as we work together with all of our patients, residents, family members and staff to safely manage scheduled visitations at the Southwood Hospice and Southwood Care Centre.