



Intercare: The Heart of Excellence!

Intercare is an Alberta-based company with four Care Centres in the Calgary area providing health and life enrichment services in continuing care.

POSITION:

Resident Care Aide – Palliative

SUMMARY:

- Carry out the client care plan in a safe and organized manner
- Work as member of the team in developing strategies to improve end of life care
- Support the Staff Nurse in updating care plans for each client
- Report clients' needs and concerns, clients' condition, and client response to care
- Charts daily
- With the provision of appropriate training and under the direction of the Staff Nurse, aids will perform appropriate procedures and treatments such as bowel care, weight, etc.
- Participates in implementing programs including those that may not be exclusively nursing focused (helps clients attend leisure activities)
- Deals effectively and appropriately with dying clients
- Assists in the preparation, serving, feeding and cleanup of client meals
- Collects, sorts, washes, dries and folds client laundry on the unit
- Removes and disposes of garbage
- Expected to participate in team meetings designed to strategize care plans for hospice clients

QUALIFICATIONS:

- Personal Care Aide Certificate or Health Care Assistant Certificate or equivalent
- Previous experience in long term care and education in palliative care is preferred
- Ability to read, write, and comprehend the English language with a high level of proficiency
- Displays a flexible attitude in difficult situations
- Participation in specialized education programs (provided by Intercare both internal and external)
- Mentally, physically, philosophically and emotionally capable of performing duties as outlined
- Ability to work independently with minimal supervision and to complete assignments in a timely and appropriate manner
- Demonstrates strong communication, problem solving and organizational skills, conflict resolution skills
- Ability to function as an effective team member with other staff, residents, families and guests
- Demonstrates interest and concern in providing a safe, comfortable and attractive environment for hospice clients, their families, guests, and staff
- Demonstrates a high level of comfort working with clients and families dealing with the physical pain and emotional impacts of imminent death